#### READING BOROUGH COUNCIL

#### **REPORT BY DIRECTOR OF ENVIRONMENT & NEIGHBOURHOOD SERVICES**

TO:	LICENSING APPLICATIONS SUB-COMMITTEE 3		
DATE:	9 MAY 2018	AGENE	DA ITEM: 4
TITLE:	REVIEW OF HACKNEY CARRIAGE VEHICLE NUMBERS POLICY		
LEAD COUNCILLOR:	CLLR HACKER	PORTFOLIO:	CULTURE, SPORTS & CONSUMER SERVICES
SERVICE:	PLANNING DEVELOPMENT & REGULATORY SERVICES	WARDS:	BOROUGHWIDE
LEAD OFFICER:	J S CHAMPEAU	TEL:	72239 / 0118 937 2239
JOB TITLE:	SENIOR LICENSING ENFORCEMENT OFFICER	E-MAIL:	Jean.champeau@reading.gov.uk

# 1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1 To allow members to review the impact of the current policy which has limited the number of hackney carriages for the past 3 years and consider whether it is appropriate for this policy approach to remain in place.
- 1.2 If members consider in favour of the current policy remaining in place, they have regard to the fact that the Office of Fair Trading have directed that limiting the number of licences should only take place if it can be demonstrated that there is a clear benefit to the customer and an unmet demand survey would be required to be undertaken every three years to confirm whether or not an unmet demand of hackney carriage services exists.
- 1.3 To allow members to consider increasing hackney carriage (HC) proprietor licence fees in order to fund the costs of carrying out an unmet demand survey.

# 2. RECOMMENDED ACTION

- 2.1 To decide whether or not to amend the current policy limiting the number of hackney carriages, having regard to the circumstances when an unmet demand survey would be required to be undertaken.
- 2.2 If the decision by members is to instruct officers to commission an unmet demand survey that they further consider if it is appropriate to fund the total costs of the unmet demand survey through HC proprietor licence fees.

2.3 In the event that members agree to fund the survey through increased licence fees, members note that HC proprietor's licence fees would be increased by approximately £64.00 per vehicle for one year only.

# 3. POLICY CONTEXT

- 3.1 The Town Police Clauses Act 1847, as amended by the Transport Act 1985, enables Councils to restrict the number of HC licences issued in their area, where they are satisfied that there is no significant unmet demand for hackney carriage services. In order to be satisfied that there is no significant unmet demand a survey must be carried out, at least every three years.
- 3.1.2 Section 70 of the Local Government (Miscellaneous Provisions) Act 1976 allows a local authority to charge fees for vehicle licences sufficient to cover in whole or in part costs associated with licensing, enforcement, control and supervision of HC's. It is permissible for a local authority to recover costs of an unmet demand survey through an increase in HC proprietor/vehicle licence fees.

# 4. THE PROPOSAL

# 4.1 Current Position

- 4.1.2 In November 2003, the Office of Fair Trading (OFT) published a market study into the regulation of HC and private hire (PH) vehicles in the UK. The OFT recommended that local authorities should lose their powers to restrict the number of HC issued because they considered that such restrictions can:
  - a) Reduce the availability of HC
  - b) Increase waiting times for customers
  - c) Reduce choice and safety for customers
  - d) Restrict those wanting to set up a HC business
- 4.1.3 Following the OFT report the Government published an action plan making it clear that the Government believes restrictions should only be retained where there is shown to be a clear benefit for the customer and that Councils should publicly justify their reasons for the retention of restrictions and how decisions on numbers have been reached. The Government considers that unless a specific case can be made, it is not in the interests of the consumers for the market entry to be refused to those who meet the application criteria. However, the Government also makes clear in the action plan that local authorities remain best placed to determine local transport needs and to make decisions about them in the light of local circumstances.
- 4.1.4 From April 2007 to March 2009, the number of HC's licensed by the Council increased by 40% from 153 to 216 vehicles. In March 2009, as a result of the increase in numbers of vehicles and down turn in the economy members resolved not to issue any further licences in respect of HC and instructed officers to carry out an unmet demand survey.
- 4.1.5 In February 2010, members reviewed both the results of the unmet demand survey and HC quantity control policy. Members resolved to retain the policy

of not issuing any further HC licences pending a further review in spring 2011, however this review was postponed to spring 2012, when an unmet demand survey would be required for any limit on HC vehicle licences to remain in place. CTS carried out a survey for unmet demand in 2012 and determined that there was no unmet demand members resolved to retain the policy of not issuing any further HC licences.

- 4.1.6 In March 2016, members reviewed the results of the unmet demand survey. Members resolved to retain the policy of not issuing any further HC Vehicle licences
- 4.1.7 Officers have contacted the only transport consultants in this field with a request for a proposal to carry out an unmet demand survey. In 2015 there were two companies; CTS and Vector in this field of work however, they have since merged to form the company LSVA. LVSA has indicated that it would be in a position to commence an unmet demand survey in late September/early October 2018.
- 4.18 The current fee for a HCV licence is £336.00, if members were minded to fund the survey by increasing vehicle licence fees it would result in an increase to about £400.00 for one year.
- 4.1.9 Officers are also proposing that the cost of officer time in preparing and implementing the survey and findings be included in the overall cost, estimated at £2160.

# 4.2 Options to be considered

- 4.2.1 Maintain the current restriction on hackney carriage numbers. If members are minded to approve such an approach they must be able to legally justify the reasons for the restriction. The OFT guidance suggests that this should only occur if it is in the public interest and the council must be able to publicly justify the reasons for the restrictions.
- 4.2.2 Remove the limit on the number of hackney carriage licences available and allow the market forces to determine the number of hackney carriages.
- 4.2.3 Remove the limit on the number of hackney carriage licences available, but use the approved Hackney Carriage criteria that applicants must meet in order to qualify for a licence, thereby limiting those who would qualify.
- 4.2.4 Remove the overall limit on the number of hackney carriage licences available, but put in place a maximum number that be issued in a particular period, e.g. 10 licences per year subject to the applicants meeting the approved hackney Carriage Criteria.

#### 5. CONTRIBUTION TO STRATEGIC AIMS

5.1 The licensing of HC drivers has the objective of ensuring that all drivers of such vehicles are trained to a high and equal standard and are able to provide an adequate, safe and efficient service to the residents and visitors of the

Borough. The provision of wheelchair accessible HC's increases the ability of disabled consumers to utilise HC services.

# 6. COMMUNITY ENGAGEMENT AND INFORMATION

- 6.1 In considering whether it is appropriate to issue additional HCV licences, consultation will be carried out involving those affected by any proposal, including HCV drivers and owners; Part of the unmet survey will require consultation with the trade and members of the public.
- 6.2 A number of responses were received regarding the consideration of deregulation, Reading Taxi Association, Private hire Operators and Hackney carriage drivers replied, most responses are in favour of a survey to determine if there is any unmet demand. A copy of the responses can be found as Appendix I Reading Taxi Association Appendix II Private Hire Operators Appendix III Hackney Carriage Drivers in favour of a survey Appendix IV Hackney Carriage Drivers in favour of deregulation

# 7. EQUALITY IMPACT ASSESSMENT

- 7.1 Under the Equality Act 2010, Section 149, a public authority must, in the exercise of its functions, have due regard to the need to—
  - eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
  - advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
  - foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
- 7.2 An Equality Impact Assessment (EIA) is not relevant to the decision, as it will not have a differential impact on: racial groups; gender; people with disabilities; people of a particular sexual orientation; people due to their age; people due to their religious belief.

# 8. LEGAL IMPLICATIONS

- 8.1 Section 37 of the Town Police Clauses Act 1847, as amended by section 16 of the Transport Act 1985, enables Councils to licence hackney carriages and to restrict the number of hackney carriage licences issued only if they are satisfied that there is no significant unmet demand for hackney carriage services in the area.
- 8.2 Any person aggrieved by the Council's refusal to grant a hackney carriage licence may appeal to the Crown Court.

# 9. FINANCIAL IMPLICATIONS

- 9.1 In the event of an appeal, the Council will have to bear the costs of defending their decision.
- 9.2 If it is proposed to keep the existing policy to limit the number hackney

carriage licences a survey costing in the region of £13,800 would have to be undertaken every 3 years, therefore a survey would be required to be carried in this current year.

#### 10. BACKGROUND PAPERS

10.1 None

#### 11. APPENDICES

11.1 Appendix I Reading Taxi Association Appendix II Private Hire Operators Appendix III Hackney Carriage Drivers in favour of a survey Appendix IV Hackney Carriage Drivers in favour of deregulation

Appendix I

# RTA – READING TAXI ASSOCIATION

Jean Champeau Senior Licensing & Enforcement Officer Reading Borough Council Civic Offices Bridge Street Reading RG1 2LU

Dear Mr Champeau

#### DEREGULATION OF LIMITING HACKNEY CARRIAGE VEHICLE NUMBERS

I write to you to set out the Reading Taxi Association's (RTA) position in respect of the proposed deregulation of limiting Hackney Carriage Vehicle numbers.

We, the trade accept that Reading Borough Council (RBC) needs to follow the guidance of The Office of Fair Trading and review this policy every three years. However, we do not feel that deregulation of the current policy is in anybody's interest, whether that be RBC, owners of Hackney Carriage Vehicles or rental drivers. Deregulation will create an increase in over ranking, reduce owners' ability to maintain their vehicles to high standard as well forcing everyone to work longer hours to make ends meet and thereby leading to safety concerns for both the travelling public and drivers alike.

The best resolution for all concerned would be for RBC to commission an independent unmet demand survey to determine whether there is any capacity for additional Hackney Carriage Vehicle Licences. On completion of this survey, a decision can be made as whether there is a need to issue any more licences based on the results of the survey. The RTA is strongly in favour of this approach.

Yours Sincerely,

Asif Rashid RTA Chairman

From: Sent: To: Cc: Subject:

19 February 2018 20:38 Champeau, Jean

Masson, Clyde

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Re: Deregulation of the Hackney fleet. [OFFICIAL]

Dear Mr Champeau,

The RTA feels that since the last survey, there has been little or no changes to the volume of work. There has been little improvement or expansion of taxi rank availability so it would be in everyone's interest to partake in another survey. This would be a fair method to see whether an increase in the fleet is required.

Yours sincerely

Ali Sheikh RTA Vice Chairman

Appendix II.

From: Sent: To: Subject:

Butler, Nicola 27 February 2018 09:19 Champeau, Jean FW: Deregulation of limiting Hackney Carriage Vehicle numbers [OFFICIAL]

Jean

Regards

Nicola Butler Licensing Enforcement Licensing Department I Directorate of Environment and Neighbourhood Services

Reading Borough Council Civic Centre Bridge Street Reading RG1 2LU

0118 937 2707

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From: Sent: 26 February 2018 17:02 To: Butler, Nicola Subject: RE: Deregulation of limiting Hackney Carriage Vehicle numbers

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hi Nicola,

I have said before that Operators should be able to get Hackney plates as that would make more sense and better use of these vehicles in offering services to the community including Wheelchair access on request.

The original idea of black cabs was to be inclusive for special needs Transport.

This present system has never really benefited those persons with special needs in the way it can be done.

High time RBC had policy where these Cabs can have best use via an Operator.

Or alternatively a freeze is a better option as not much work on the ranks at present.

Regards

Manzoor

From: Butler, Nicola [mailto:Nicola.Butler@reading.gov.uk] Sent: 26 February 2018 11:33

#### To:

Subject: Deregulation of limiting Hackney Carriage Vehicle numbers

#### **Dear Operator**

# Re: Deregulation of limiting Hackney Carriage Vehicle numbers

At present the council has a policy of limiting, Hackney Carriage Vehicle numbers. The policy restricts the number of Hackney Carriage Vehicle plates that the council can issue. The Office of Fair Trading requires that the council review this policy every 3 years.

If you have a view on why this policy should remain in place or be changed please write to <u>licensing@reading.gov.uk</u> all comments must be in writing and with the council by the 31st March 2018

Regards

Nicola Butler Licensing Enforcement Licensing Department I Directorate of Environment and Neighbourhood Services

Reading Borough Council Civic Centre Bridge Street Reading RG1 2LU

0118 937 2707

Website | Facebook | Twitter | YouTube



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Reading Borough Council has scanned for viruses. However, it is your responsibility to scan the e-mail and attachments (if any) for viruses.

From: Sent: To: Subject:

Licensing 26 February 2018 13:45 Champeau, Jean FW:

Kind regards, Leigh Ingram Senior Entitlement & Assessment Officer 0118 9373 762 (internal 11430)

From: Anthony Roe [mailto Sent: 26 February 2018 13:40 To: Licensing Subject:

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear Licensing

It would be nice if the limit was open as operators like me could purchase one and add it to our fleet as you have advantages of using bus lanes plus we get a lot of call for wheelchair taxis and we could also use this vehicles to cover this work

But there are a lot of these Black Cabs trying to make a Living working from the station already and in my opinion the market is already flooded and we are having to work to many hours as it is to make a living.

I would like to be able to have a plate and it would not bother me if it had to belong to the council as i also do not think it is fair that holders or original Taxi Plates that actually belong to the individual can be sold for ridiculous amounts of Money like i have heard and seen previously

I am not currently not a Holder of a Hackney Carriage drivers licence and i think the policy of the council is that you have to be renting a Cab from somebody and be a holder of a Hackney Carriage Licence before you could even be considered for a Hackney Plate so i think that counts me out as i can't possibly operate my business and drive a Cab, i would purely like one so i can employ a driver and he would work on my circuit so i can offer a better and faster service for my customers

Many thanks Regards Anthony Roe

Anthony Roe Managing Director Head Office 127a Loverock Road Reading Berkshire RG30 1DZ Telephone 01189508000 London Office 8 Canada Square Canary Wharf London E14 5HG Telephone 0207 3530000 Primary email

12a Station Approach Sanderstead Road South Croydon London CR2 0PL Telephone 02073530000 Email

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Appender II

From: Sent: To: Subject: Licensing 05 March 2018 07:12 Champeau, Jean FW: Deregulation hackney carriage

From: Sent: 04 March 2018 19:23 To: Licensing Subject: Deregulation hackney carriage

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear sir/madam i am licence HCD from Reading borough Council and I got the plate from Reading Council no 219 I live Earley Reading RG6 1DX I would vote for Reading Council stay on this policy to do the review after 3 years and go along with the result, thanks Toqeer Ahmad

From: Sent: To: Subject:

06 March 2018 12:42 Licensing Deregulation of limiting Hackney Carriage Vehicle numbers

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear Sir/Madam,

I am writing regarding to review the policy of Hackney Carriage Vehicle license. In the past, local authorities have been unmet demand survey carried out by independent companies.

I prefer this as it is the right way forward and fair to the work. As the town policy, we have very limited parking spaces for Hackney Carriage Vehicles. We already have over-ranking issues and the busses business is growing fast and there is no more spaces available around town.

Since Uber launched, our work has been extremely affected. As we are aware of this, Gerard Street is temporarily open, but when it closes there will be even more problems.

If the survey suggests that more licenses are needed, then the council should reconsider issuing more; however if it suggests that there is no need then both the council and the traders should listen to these suggestions.

That's why I am in favour of an independent survey.

Thanks, Regards

Hackney Vehicle Badge no. 892.

Akhtar Choudhry.

From: Sent: To: Subject: Licensing 13 March 2018 10:00 Champeau, Jean RE: Survey opinion

Kind regards, Leigh Ingram Senior Entitlement & Assessment Officer 0118 9373 762 (internal 11430)

-----Original Message-----From: Sent: 13 March 2018 09:53 To: Licensing Subject: Survey opinion

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hy Mr mahmood is here good morning badge number 1057 plate number 6 Bx05wcw as a driver or cab owner as well my personal opinion don't need to be issued more plates but still u need to ask everyone because everyone keep right or like me people have a plats they think don't need but some one don't have plats he think need more plats u now better then me or all of my collages u enforcement officers all the time watching around town centre all ranks over hanging every driver is waiting at least 45min for job this is my suggestion after that u can decide it what ever is best of my trade thanks very much regards Mr amar mahmood

Sent from my iPhone

From:
Sent:
To:
Subject:

15 March 2018 14:31 Licensing Re: SUGGESTION ABOUT HACKENY CARRIAGE LICENCE OR PLAT

wrote:

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4

4

On 14 Mar 2018 1:47 pm, 1

According to my opinion reading borough council should issue limited plate with a reasonable cretaria as you made before 8 year and this time

Extend it 10 year.after next three year servey report extend it

2 year .this way the people will be accommodated and no conjugation issue and before LICENCE holder will

Be happy. I request you the renting people over than 10 year should be accomodated this time.and you have good opportunity to launch electric cab in reading to make pollution down. When some electric cab launch than other people they will buy eletric so hopefully you consider my opinion if you feel bad any word I do apologize. Your sincerely M.Asif badge no.890

From: Sent: To: Subject: Morrison, Claire on behalf of Licensing 26 March 2018 16:56 Champeau, Jean FW: Deregulation licensing [OFFICIAL]

From: Sent: 26 March 2018 16:20 To: Licensing Subject: Deregulation licensing

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To J S Champeau

Badge no: 1225

I am writing regarding the notice for deregulation and I feel there should not be any change to the policy and I recommend there should be a survey the reason I feel this way because there is already to much over ranking at the station, Q bar and even RBH is always over ranked due to there being no space and to many hackney carriages which makes the earning low If more plates were issued it would cause big problems with already limited space.

Thank you

Usman Munawar

From: Sent: To: Subject: Morrison, Claire on behalf of Licensing 26 March 2018 09:08 Champeau, Jean FW: Deregulation on Hackney Carriage vehicle licenses. [OFFICIAL]

From: Sent: 25 March 2018 11:58 To: Licensing Subject: Deregulation on Hackney Carriage vehicle licenses.

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it may concern. I strongly believe that the vehicle licence should not be deregulated and the numbers should remain the same as we don't have enough space for more vehicle.

However I would like to recommend a min of 5 and max of 10 licences per year will not harm the trade and can easily be adjusted among the rest as alot of drivers have been renting for a long time and is not fair.

Regards M Naeem Badge No 1064

From: Sent: To: Subject: Morrison, Claire on behalf of Licensing 26 March 2018 16:51 Champeau, Jean FW: deregulation [OFFICIAL]

From: munawar hussain Sent: 26 March 2018 16:09 To: Licensing Subject: deregulation

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badge no: 323

plate 132

I feel the policy should remain the same with limited vehicle plates and I recommend there should be a survey as already there is a lot of problems with parking and over ranking in all ranks.

thank you

From: Sent: To: Subject: Licensing 27 March 2018 07:04 Champeau, Jean FW: Deregulation of limiting hackney carriage vehicle numbers

-----Original Message-----From: Bilal Banaras Sent: 26 March 2018 22:03 To: Licensing Subject: Deregulation of limiting hackney carriage vehicle numbers

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Mr J S Champeau,

With regards to the deregulation of Hackney carriage vehicle number, I would suggest this would severely affect earning potential of hackney carriage drivers of which has taken a massive hit since the last plate issue. I would recommend the council undertake a demand survey to balance the needs of the town alongside earning potential of already hard working taxi drivers.

Best regards

Balal Banaras Plate 345

Sent from my iPhone

From: Sent: To: Subject: Licensing 27 March 2018 07:05 Champeau, Jean FW: Survey

-----Original Message-----

From: Sent: 26 March 2018 21:18 To: Licensing Subject: Survey

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hi J s champeau I would like to request u to have a demand Survey done Tthanks Regards Haji Banaras badge 448

From: Sent: To: Subject: Licensing 28 March 2018 07:29 Champeau, Jean FW: Deregulation

From: Sent: 27 March 2018 17:00 To: Licensing Subject: Deregulation

8.

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

In response to your letter I personally feel that with the current work situation and limited spaces on ranks there is definitely no need for deregulation. As it stands the waiting time for drivers can be about 1 hour and that's only if you can find space on the rank to park. Deregulation would only cause more obstructions as it stands we have a parking issue on every rank throughout the day and night shift. I hope the council would not release any further plates to protect what little we have. Shehzad qureshi Badge number 669

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From: Sent: To: Subject: Licensing 28 March 2018 07:29 Champeau, Jean FW: Deregulation

From: Sent: 27 March 2018 17:05 To: Licensing Subject: Deregulation

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

I believe that Reading hackney carriage licenses should not be deregulated as this will cause hardship on the drivers aswell as causing issues with over ranking on major ranks. RBC should undertake a survey to determine unmet demand. Licenses should be released according to the survey slowly over a number of months. Many Thanks

Tariq Sharif

Sent from my Samsung Galaxy J3 - powered by Three

From: Sent: To: Subject: Licensing 28 March 2018 07:29 Champeau, Jean FW: Hackney survey

From: The first sent: 27 March 2018 17:39 To: Licensing Subject: Hackney survey

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear Sir

Just to say few words on your survey I think we have already too many Hackney carriages in Reading the work is not there for drivers to make the living also the problem is no parking at all so NO TO de regulation Rgds

Mohammed

Sent from my Samsung Galaxy smartphone.

From: Sent: To: Subject: Licensing 28 March 2018 07:24 Champeau, Jean FW: Deregulation on Hackney Carriage vehicle license

-----Original Message-----

From: Sent: 27 March 2018 21:00 To: Licensing Subject: Deregulation on Hackney Carriage vehicle license

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it may concern

I strongly recommend that a survey takes place in order to determine whether there is or is not any unmet demand

Regards Umar Akram Badge Number: 1124

Sent from my iPhone

From: Sent: To: Subject: Licensing 28 March 2018 07:27 Champeau, Jean FW: Deregulation on Hackney Carriage vehicle licenses

From: March 2018 20:36 Sent: 27 March 2018 20:36 To: Licensing Subject: Deregulation on Hackney Carriage vehicle licenses

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it may concern

I strongly recommend that a survey take place in order to determine whether there is or is not any unmet demand.

Regards

M Naeem Badge no 645

From: Sent: To: Subject: Licensing 28 March 2018 07:04 Champeau, Jean FW: Deregulation / Taxi licence

From: Sent: 28 March 2018 01:00 To: Licensing Subject: Deregulation / Taxi licence

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hi

My opinion is do not deregulate the license . Please go for survey as usual and decide whatever survey say . Mirza Ishfaq Badge number 819 .

Many Thanks

Mirza Ishfaq

From: Sent: To: Subject: REHAN AKRAM <

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it may concern

I strongly recommend that a survey take place in order to determine whether there is or is not any unmet demand

Regards

Rehan Ali Akram Badge number 1318

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From: Sent: To: Subject: khuram akram 28 March 2018 15:34 Licensing Deregulation on Hackney Carriage vehicle licenses

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it may concern

I strongly recommend that a survey take place in order to determine whether there is or is not any unmet demand

Regards

Khuram shazad akram Badge number 1167 Get <u>Outlook for Android</u>

From: Sent: To: Subject: Morrison, Claire on behalf of Licensing 29 March 2018 15:15 Champeau, Jean FW: Survey - fwd to jc by clm [OFFICIAL]

From: Simran Dharewal Sent: 29 March 2018 14:56 To: Licensing Subject: Survey - fwd to jc by clm

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear J. S. Champeau

I would like to request to have a survey done.

My details are: Name: Karam Singh Dhaliwal Plate no.: 157 Badge.: 670

From: Sent: To: Subject: Morrison, Claire on behalf of Licensing 29 March 2018 09:54 Champeau, Jean FW: [OFFICIAL]

From: mailto: Sent: 29 March 2018 08:18 To: Licensing Subject:

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it May concern

Please to survey to establish the outcome of deregulation.

Thanks M Asif Badge 416

Sent from my Samsung Galaxy smartphone.

From: Sent: To: Subject: Morrison, Claire on behalf of Licensing 29 March 2018 09:53 Champeau, Jean FW: I strongly recommend that a survey take place in order to determine whether there is not any unmet demand my name is Muhammed Tariq Khawaja and badge no 1004 [OFFICIAL]

From: Khawaja Tariq [mailtos] Sent: 29 March 2018 09:24 To: Licensing Subject: I strongly recommend that a survey take place in order to determine whether there is not any unmet demand my name is Muhammed Tariq Khawaja and badge no 1004

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

From: Sent: To: Subject: Morrison, Claire on behalf of Licensing 29 March 2018 09:53 Champeau, Jean FW: Deregulation Hackney Carriage - fwd JC by CLm [OFFICIAL]

From: Naheed Ulhaq [mailto Sent: 29 March 2018 07:33 To: Licensing Subject: Deregulation Hackney Carriage - fwd JC by CLm

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it may concern

With regards to the above please undertake a survey like before. There is not enough space to accomodate more vehicles, at times iit is mayhem due to drivers working longer hours to make a suitable income. The trade has been on a decline and has been stagnated in this current financial state.

Yours sincerely Tabraiz Ulhaq Badge No 745 Plate No 162

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From: Sent: To: Subject: Licensing 03 April 2018 07:33 Champeau, Jean FW: survey request

From: Atiya Amin Sent: 30 March 2018 14:26 To: Licensing Subject: survey request

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments. Dear Mr J.S Champeau

I am writing in request to have a survey done. Below are my details:

Mohammed Amin -Plate number: 312 Badge number: 394

From: Sent: To: Subject: Licensing 03 April 2018 07:31 Champeau, Jean FW: Deregulation of limiting Hackney Carriage Vehicle Numbers

-----Original Message-----From: iram raja Sent: 30 March 2018 18:29 To: Licensing Subject: Deregulation of limiting Hackney Carriage Vehicle Numbers

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear Sir/ Madam

I am writing to comment on the above policy which the council currently implements. I agree with the Office of Fair Trading that the council should review this policy every 3 years with a comprehensive survey.

I feel that there are enough Hackney Carriage Vehicles at this time, and the infrastructure around Reading Station can not accommodate unlimited numbers of black cabs were the council to deregulate.

There is no need for change and the council should continue to follow the Office of Fair Trading's policy.

Many Thanks Mr Mohammad Akhlaq Raja Plate number 013

Sent from my iPhone

From: Sent: To: Subject: Licensing 03 April 2018 07:31 Champeau, Jean FW: Deregulation of limiting Hackney Carriage Vehicle numbers

From: shahid rafiq Sent: 31 March 2018 12:00 To: Licensing Subject: Deregulation of limiting Hackney Carriage Vehicle numbers

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear J S Champeau

Reference your notice on 23 February 2018 regarding Deregulation of hackney carriage vehicle numbers.

I feel this policy should still remain in place, due to the fact we are still in a very competitive market, where we are competing against large firms such as Reading Buses and major private hire firms.

Income has not increased, and I feel we are meeting demand of our customers.

I will urge you to think about our fellow colleagues as everyone is struggling to make a decent living, increasing vehicle numbers would mean more waiting time, and we already haven't got enough ranking place at the current ranks.

Regards

Shahid Rafiq Badge number 795 License number 350

Sent from Mail for Windows 10

From: Sent: To: Subject: Licensing 03 April 2018 07:30 Champeau, Jean FW: Limiting hackney carriage vehicle

From: imran mian Sent: 31 March 2018 12:29 To: Licensing Subject: Limiting hackney carriage vehicle

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hi I think we should go for surgery, as Council did previously

Whatever the outcome of surgery will be fair enough for every one Thanks Imran Mian

From: Sent: To: Subject: Licensing 03 April 2018 07:30 Champeau, Jean FW: About the Deregulation of Hackney Carriage

From: MAHOMED AHAMED Sent: 31 March 2018 12:38 To: Licensing Subject: About the Deregulation of Hackney Carriage

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear

There is always limitations of jobs in any company and to decide the limitation someone have to make the decision and the best way to do it, its a survey which every one will be satisfied with it. Because it will be fair decision.

Many thanks M. Ahamed 874 badge

From: Sent: To: Subject: Licensing 03 April 2018 07:30 Champeau, Jean FW: Deregulation of Hackney policy

From: hamayon pervaiz Sent: 31 March 2018 14:38 To: Licensing Subject: Deregulation of Hackney policy

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hi

I think the policy should stay the same. Due to the limited spaces on taxi ranks the market is very competitive already. Waiting times are ridiculously long and rising costs of living are proving it very hard to make ends meet. I think the policy should stay the same. Hamayon Pervaiz Badge no 981 License no 343

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From: Sent: To: Subject: Licensing 03 April 2018 07:30 Champeau, Jean FW: Deregulation of Hackney Carriage vehicle licenses

From: mohammed ishtiaq Sent: 31 March 2018 14:55 To: Licensing Subject: Deregulation of Hackney Carriage vehicle licenses

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

# Dear Mr Champeau

Reference your notice on 23 February 2018 regarding Deregulation of hackney carriage vehicle numbers.

I feel this policy should still remain in place, due to the fact that we are still in a very competitive market as we are competing against private hire trade.

Our income has not changed, and I feel that we are meeting the demand of our customers.

I will urge you to think about our fellow colleagues as everyone is struggling to make a decent living, increasing vehicle numbers would mean more waiting times, also not been given enough ranking spaces it will cause more over ranking and problems.

Thank you

Regards

Mohammed Afsar Badge number 933 License no 223

From: Sent: To: Subject: Licensing 03 April 2018 07:30 Champeau, Jean FW: Deregulation of Hackney Carriage Vehicles

From: muhammad choudhry Sent: 31 March 2018 16:17 To: Licensing Subject: Deregulation of Hackney Carriage Vehicles

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear Mr Champeau

Muhammad Nabeel Choudhry Badge: 841 Licence: 218 Address: Reading

I am replying to your letter dated 23 February regarding deregulation of Hackney Carriage Vehicle numbers. I am opposed to this for the reasons outlined below.

There are already too many Hackney Carriage Vehicles. The taxi ranks are already at full capacity with overanking a regular occurrence. This will cause significant congestion in town centre both during the daytime and at nightime. This will become even more apparent when the new red routes are put into place.

I am also opposed to deregulation because it will adversely affect our livelihoods. The council has imposed age limits on vehicles and as a result we have had to change them at significant cost to ourselves. We have invested long term in this business and deregulation will affect us badly.

Instead I would urge the council to conduct a survey as previously and keep the Hackney Carriage Vehicles restricted. Thank you very much and I hope you will take our views into consideration.

Regards Muhammad Nabeel Choudhry

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From: Sent: To: Subject: Licensing 03 April 2018 07:29 Champeau, Jean FW: Unmet demand

From: Amir Riaz [mailto Sent: 31 March 2018 16:34 To: Licensing Subject: Unmet demand

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Sent from my Samsung Galaxy smartphone.

The situation which we have in reading at the momment requires alot of waitting before we get to do a job. An hours waitting time is alot to do a job, as it stands so i belive we would like a survay done to see if there is a requirement for HCV's.

Thank you.

Amir Riaz Badge number 664.

Sent from my Samsung Galaxy smartphone.

From: Sent: To: Subject: Licensing 03 April 2018 07:29 Champeau, Jean FW: De regulation

-----Original Message-----From: Julian Ransley [<u>mailto:</u> Sent: 31 March 2018 17:29 To: Licensing Subject: De regulation

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

**Dear Licensing** 

I would like to express my feelings towards the council considering deregulation.

- I am very much against deregulation because of a number of reasons:
- •Not enough ranks already.
- •Over ranking would be a real issue for traffic.
- •Less work in the town for current badge holders.
- •Drivers have been renting for the past 12 years waiting for a license plate.
- •Reading is only a very small town with limited space for ranks.

Please feel free to contact me for further discussions

Regards J Ransley (889)

Sent from my iPhone

From:
Sent:
To:
Subject:

Licensing 03 April 2018 07:27 Champeau, Jean FW: Taxi survey

From: Mudassar Shahzad [mailto Sent: 31 March 2018 18:09 To: Licensing Subject: Taxi survey

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hello, My point of view regarding to survey is that I'm vwry satisfied that survey should take place after every 3 yrs because at the moment job situation is waiting time is almost 45 to 50 mins in week days and both ranks fully over rankall the times and everyone wants to get pob from wedt rank side they new if they go to the Gerrard street that will take more 20 to 25 mins and if you go to friar street rank is for cabs is always more then 4 same situation is with RBH.

I'm also a rented driveri would love to have my own plate but the thing is there is no place to park we already have the reasonable cabs in the town and I'm happily serving my community in the reading. Thanks

Mudassar shahzad

Sent from Yahoo Mail on Android

From: Sent: To: Subject: Licensing 03 April 2018 07:27 Champeau, Jean FW: Deregulation

From: ejaz ahmed Sent: 31 March 2018 22:57 To: Licensing Subject: Deregulation

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

I have been in taxi trade for last 10 years and i believe hackney carraiage in Reading are already over numbered which causes over ranking congestion long waiting time pollution etc. Any further hackney licences should be issued according to survey if needed. Thanks You Ejaz Ahmed

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From: Sent: To: Subject: Licensing 03 April 2018 07:27 Champeau, Jean FW: Deregulation of limiting Hackney Carriage Vehicle numbers - Notice 23 February 2018

From: Khalid Rafiq Sent: 31 March 2018 22:57 To: Licensing Subject: Deregulation of limiting Hackney Carriage Vehicle numbers - Notice 23 February 2018

## This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

#### To Mr Champeau,

Re: Deregulation of limiting Hackney Carriage Vehicle numbers - Notice 23 February 2018

I write with reference to the above notice,

With major transport providers in Reading, i.e. Reading Buses and other private Hire Taxi firms, i believe this notice/change will not work in our favor as Hackney Carriage driver. As you can appreciate it is difficult as it is in Reading to work in these kind of conditions, where there are enough drivers and taxi ranks are low. Increasing vehicle numbers will add more to the problem where i/we will struggle to work the same hours and earn less. This will not work well in the long term.

I request you kindly to think of us as a service provider in Reading and the current constraints before introducing new initiatives which will work/not work in our favor - this is clearly an initiative which will not work for me and my fellow colleagues.

Kind regards,

Mohammed Rafiq Badge number 358 License number 116

From: Sent: To: Subject: Licensing 03 April 2018 07:26 Champeau, Jean FW: Deregulation of taxis

-----Original Message-----From: abdul char Sent: 31 March 2018 23:26 To: Licensing Subject: Deregulation of taxis

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hi

Further to the letter sent regarding deregulation of Taxis.

I would like to say that Reading Borough council has enough taxis and we do not have the space to park. We are all struggling with parking in our ranks.

Issuing more taxis will effect road traffic causing extra congestion within the town centre.

Regards

Abdul Choudhry Badge Number : 1126

From: Sent: To: Subject: Licensing 03 April 2018 07:26 Champeau, Jean FW: Deregulation of Hackney carriage vehicle licence

From: amjad mahmood [ Sent: 01 April 2018 00:00 To: Licensing Subject: Deregulation of Hackney carriage vehicle licence

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear sir

I don't agree with the deregulation of Hackney carriage licences.i feel the policy of limiting Hackneycarriage vehicle should remain the same Regards

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From: Sent: To: Subject: Licensing 03 April 2018 07:26 Champeau, Jean FW: Taxi survey

From: mohammad rashid [mailto Sent: 01 April 2018 00:02 To: Licensing Subject: Taxi survey

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Hi

In my opinion the same policy should exist and survey should be carried out every three years.that would provide fair amount of work for every one working and if survey demands any new vehicles to be issued then do so as required by survey.

Many thanks

Mohammad Rashid

Appendix I.

From: Sent: To: Subject: Licensing 03 April 2018 07:24 Champeau, Jean FW: Deregulation of Limiting (H C V) numbers

Kind regards, Leigh Ingram Senior Entitlement & Assessment Officer 0118 9373 762 (internal 11430)

From: nadeem mazhar [mailto Sent: 01 April 2018 12:32 To: Licensing Subject: Fwd: Deregulation of Limiting (H C V) numbers

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

------ Forwarded message ------From: Masud Mazhar < Date: Sat, Mar 31, 2018, 20:48 Subject: Deregulation of Limiting (H C V) numbers To: <

Dear J S Champeau

I saw this letter asking our views about What policy should be in feature I would like to say many years now I am waiting council should issue more licences so we can get opportunity to drive Hackney and we can work peacefully as you know difference between P Hire and Hackney please i request council should do deregulation Kind Regards

Nadeem Mazhar Badge no 891

Sent from my iPhone

From: Sent: To: Subject: Licensing 03 April 2018 07:27 Champeau, Jean FW: Deregulation of limiting (H C V) Numbers

-----Original Message-----From: Masud Mazhar Sent: 31 March 2018 20:35 To: Licensing Subject: Deregulation of limiting (H C V) Numbers

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Dear J S Champeau,

I saw this letter on the notice board you are asking our views what's policy should be in the feature my views are policy should be Deregulated for all rental drivers because in the end we are all human being we all been paying rent years and years now we can't even have a holidays also the policy of not deregulation in Reading is discrimination to the rental drivers and now is the time to change to deregulation same as in cities in England Kind Regards Masud Mazhar Badge No 921

Sent from my iPhone

From: Sent: To: Subject: Licensing 03 April 2018 07:38 Champeau, Jean FW: Release of new Hackney carriage license (number) plates

From: Sent: 30 March 2018 13:44 To: Licensing Subject: Fwd: Release of new Hackney carriage license (number) plates

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Please read below

Sent from my iPhone

Begin forwarded message:

From: Date: 30 March 2018 at 13:39:45 BST To: <u>licencing@reading.gov.uk</u>

Cc:

Subject: Release of new Hackney carriage license (number) plates

Dear Mr Champeau,

I've written to you a number of times before Sir, and I'm writing to you once again to request the release of new number plates/Hackney carriage license plates.

I have been renting for the last 10 years approaching 11 years soon.

I very strongly feel that I should be given the opportunity to have my own cab/ number plate and be genuinely self employed and independent of the shackles of driving someone else's vehicle.

For the past 10 years I've been paying rent, leading to immense financial pressure and hardship at times when I've been unable to work when unwell/sick or the cab goes in for repairs.

Over the time I've seen owners raise rents to extortionate levels due to the shortage of cabs. It also leads to the drivers not being able to negotiate any terms of renting as means of desperation to obtain a cab.

RBC LICENSING needs to review the release of number plates or have a policy - which gives the rights to own a license plate after having rented for a certain number of years/period of time.

Please review this situation urgently in consideration of those of us who have been renting

From: Sent: To: Subject: Licensing 03 April 2018 07:33 Champeau, Jean FW: deregulation Hackney licence

From: Contract of the second s

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

To whom it may concern.

I am not in the favour of deregulation the Hackney licence in Reading But it's unfair to the drivers been serving for past 8 to 10 years and they still paying the rent.

My opinion is at least 10 licence a year. Many thanks

Ansar Mahmood Badge number 919

READING.. RG1 6EE

From: Sent: To: Subject: Chaudhary Mubashir 28 March 2018 11:53 Licensing Deregulation of limiting Hackney

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

I would like to request council should do a deregulation at least we all rental driver can work peacefully and we been treated a slave in this trade RTA always taking advantage and they are not fare with drivers Please do consider my request Kind Regards Ch Mubashir

an <sub>a</sub>

1997 - 19

Sent from my iPhone